## **2019 Drug List Negative Changes**Updated 11/18/2019

The table below shows changes made to our 2019 List of Covered Drugs (Formulary).

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
1/1/2019		Removed non-Medicaid and non-Part D eligible drug.	CERAVE	Contact your doctor for other options.
1/1/2019	AQUADEKS CAPS 18167UNIT-10MG- 10MG-75MCG-80MG- 1.5MG-10MG-12MG- 75MG-10MG-700MCG- 1.7MG-12MCG- 800UNIT-200MCG- 150UNIT-100MCG- 1.9MG	This drug was removed from the market.	ARDEK	Contact your doctor for other options.
1/1/2019	FORTICAL SOLN	This drug was removed from the market.	calcitonin (salmon) soln	Contact your doctor for other options.
1/1/2019	GLEOSTINE CAPS 5 MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
1/1/2019	IPRIVASK SOLR	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
1/1/2019	ISTODAX SOLR	This drug was removed from the market.	N/A	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
1/1/2019		Removed non-Medicaid and non-Part D eligible drug.	N/A	Contact your doctor for other options.
1/1/2019		Removed non-Medicaid and non-Part D eligible drug.	CERAVE	Contact your doctor for other options.
1/1/2019	PEG-INTRON REDIPEN PAK 4 KIT	This drug was removed from the market.	N/A	Contact your doctor for other options.
1/1/2019	DELEVED LIG		CEDAVE	Contact your doctor for other options.
1/1/2019	PELEVERUS CLEAR	This drug was removed from the market.  This drug was removed from the market.		Contact your doctor for other options.
1/1/2019		This drug was removed from the market.		Contact your doctor for other options.
1/1/2019		Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
1/1/2019	I.KEA	Removed non-Medicaid and non-Part D eligible drug.	CERAVE	Contact your doctor for other options.
1/1/2019	RITALIN LA CP24 60 MG	This drug was removed from the market.	methylphenidate hcl cp24 60 mg	Contact your doctor for other options.
1/1/2019	TRIPLE CREAM CREA			Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
1/1/2019	TROPAZONE LOTN	This drug was removed from the market.	N/A	Contact your doctor for other options.
1/1/2019	VP DERMABASE CREA	Removed non-Medicaid and non-Part D eligible drug.	CERAVE	Contact your doctor for other options.
2/1/2019	AMICAR TAB 500MG	This drug was removed from the formulary.	aminocaproic acid tabs or 500 mg	Contact your doctor for other options.
2/1/2019	AMLACTIN CERAPEUTIC LOTN	This drug was removed from the market.		Contact your doctor for other options.
2/1/2019	ANDROGEL GEL 20.25 MG/1.25GM	This drug was removed from the formulary.	testosterone gel 20.25 mg/1.25gm	Contact your doctor for other options.
2/1/2019	ANDROGEL GEL 40.5 MG/2.5GM	This drug was removed from the formulary.	testosterone gel 40.5 mg/2.5gm	Contact your doctor for other options.
2/1/2019	ANDROGEL PUMP GEL	This drug was removed from the formulary.	testosterone gel 1.62 %	Contact your doctor for other options.
2/1/2019	DEXTROSE	Removed non-part D eligible drug (not on NSDE)	Dextrose Inj 50%	Contact your doctor for other options.
2/1/2019	DEXTROSE 50%	Removed non-part D eligible drug (not on NSDE)	Dextrose Inj 50%	Contact your doctor for other options.
2/1/2019	FINACEA GEL 15%	This drug was removed from the formulary.	azelaic acid gel 15%	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
2/1/2019	HYDROMORPHONE HYDROCHLORIDE SOLN 1 MG/ML	Removed non-part D eligible drug (not on NSDE)	Hydromorphone HCl Inj 1 MG/ML	Contact your doctor for other options.
2/1/2019	MAGNESIUM SULFATE SOLN IJ 50 %	Removed non-part D eligible drug (not on NSDE)	magnesium sulfate SOLN IJ 50 %	Contact your doctor for other options.
2/1/2019	MENOMUNE- A/C/Y/W-135 INJ	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
2/1/2019	MENOPAUSE RELIEF TABS	This drug was removed from the market.	CENTRUM PERFORMANCE, CENTRUM SPECIALIST ENERGY	Contact your doctor for other options.
2/1/2019	METHYLPHENIDATE HCL ER TBCR	This drug was removed from the market.	Methylphenidate HCl Tab SA OSM 18 MG	Contact your doctor for other options.
2/1/2019	POTASSIUM CHLORIDE SOLN IV 2 MEQ/ML	Removed non-part D eligible drug (not on NSDE)	potassium chloride SOLN IV 2 MEQ/ML	Contact your doctor for other options.
2/1/2019	PRALUENT SOSY 150 MG/ML	This drug was removed from the market.	N/A	Contact your doctor for other options.
2/1/2019	TESTOSTERONE CYPIONATE SOLN 200 MG/ML	Removed non-Part D eligible drug (Unapproved drug other)	testosterone cypionate soln 200 mg/ml	Contact your doctor for other options.
2/1/2019	TRELSTAR SUSR	Removed non-Part D eligible drug (Expired marketing end date)	TRELSTAR MIXJECT	Contact your doctor for other options.
2/1/2019	ZYTIGA TAB 250MG	This drug was removed from the formulary.	abiraterone acetate tabs	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
3/1/2019	NORVIR	Removed non-Part D eligible drug (Expired marketing end date)	NORVIR tabs	Contact your doctor for other options.
3/1/2019	PEGASYS PROCLICK	Removed non-Part D eligible drug (Expired marketing end date)	PEGASYS	Contact your doctor for other options.
3/1/2019	triamcinolone acetonide	Removed non-Part D eligible drug (Expired marketing end date)	mometasone furoate Nasal Susp 50 MCG/ACT	Contact your doctor for other options.
3/1/2019	CLINIMIX 2.75%/DEXTROSE 5%	Removed non-Part D eligible drug (Expired marketing end date)	CLINIMIX 4.25%/DEXTROSE 5%	Contact your doctor for other options.
3/1/2019	FENOFIBRATE TABS 160 MG	Removed non-Part D eligible drug (Expired marketing end date)	TRIGLIDE TABS	Contact your doctor for other options.
3/1/2019	amifostine SOLR	This drug was removed from the market.	N/A	Contact your doctor for other options.
3/1/2019	TETANUS/DIPHTHERI A TOXOIDS- ADSORBED SUSP		TDVAX SUSP	Contact your doctor for other options.
3/1/2019	ketoprofen CAPS 50 MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
3/1/2019	triamterene & hydrochlorothiazide CAPS 50MG-25MG	This drug was removed from the market.	N/A	Contact your doctor for other options.
3/1/2019	ADVAIR DISKU AER 100/50	This drug was removed from the formulary.	Fluticasone-Salmeterol Aer Powder BA 100-50 MCG/DOSE	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
3/1/2019	ADVAIR DISKU AER 250/50	This drug was removed from the formulary.	Fluticasone-Salmeterol Aer Powder BA 250-50 MCG/DOSE	Contact your doctor for other options.
3/1/2019	ADVAIR DISKU AER 500/50	This drug was removed from the formulary.	Fluticasone-Salmeterol Aer Powder BA 500-50 MCG/DOSE	Contact your doctor for other options.
4/1/2019	ELIDEL CRE 1%	This drug was removed from the formulary.	Pimecrolimus Cream 1%	Contact your doctor for other options.
4/1/2019	NUTRESTORE PACK	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
4/1/2019	PRALUENT SOSY 75 MG/ML	This drug was removed from the market.	N/A	Contact your doctor for other options.
4/1/2019	REMODULIN INJ 10MG/ML	This drug was removed from the formulary.	Treprostinil Sodium Inj 10 MG/ML	Contact your doctor for other options.
4/1/2019	REMODULIN INJ 1MG/ML	This drug was removed from the formulary.	Treprostinil Sodium Inj 1 MG/ML	Contact your doctor for other options.
4/1/2019	REMODULIN INJ 2.5MG/ML	This drug was removed from the formulary.	Treprostinil Sodium Inj 2.5 MG/ML	Contact your doctor for other options.
4/1/2019	REMODULIN INJ 5MG/ML	This drug was removed from the formulary.	Treprostinil Sodium Inj 5 MG/ML	Contact your doctor for other options.
5/1/2019	FARESTON TAB 60MG	This drug was removed from the formulary.	Toremifene Citrate Tab 60 MG	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
5/1/2019	SABRIL TAB 500MG	This drug was removed from the formulary.	VIGABATRIN 500 MG tab	Contact your doctor for other options.
5/1/2019	ZOVIRAX 5% Cream	This drug was removed from the formulary.	Acyclovir Cream 5%	Contact your doctor for other options.
5/1/2019	RAPAMUNE SOL 1MG/ML	This drug was removed from the formulary.	Sirolimus Oral Soln 1 MG/ML	Contact your doctor for other options.
5/1/2019	MUSTARGEN SOLR	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
5/1/2019	APATATE LIQD	This drug was removed from the market.		Contact your doctor for other options.
5/1/2019	APATATE FORTE LIQD	This drug was removed from the market.		Contact your doctor for other options.
5/1/2019	ASACOL HD TBEC	This drug was removed from the market.		Contact your doctor for other options.
5/1/2019	PEG-INTRON REDIPEN KIT	This drug was removed from the market.		Contact your doctor for other options.
5/1/2019	ONE DAILY PLUS	This drug was removed from the market.		Contact your doctor for other options.
5/1/2019	FORMULA 405	This drug was removed from the market.	RA RENEWAL	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
5/1/2019	FORMULA 405 FACE CREAM CREA	This drug was removed from the market.	RA RENEWAL MOISTURIZING	Contact your doctor for other options.
5/1/2019	FORMULA 405 LIGHT TEXTURED MOISTURIZER CREA	This drug was removed from the market.	RA RENEWAL MOISTURIZING	Contact your doctor for other options.
5/1/2019	FORMULA 405 MOISTURIZING LOTN	This drug was removed from the market.	RA RENEWAL MOISTURIZING	Contact your doctor for other options.
5/1/2019	I.L.X. B-12 ELIX	This drug was removed from the market.	N/A	Contact your doctor for other options.
5/1/2019	ELLIS TONIC ELIX	This drug was removed from the market.		Contact your doctor for other options.
6/1/2019	hydromorphone hcl SOLN IJ 2 MG/ML	Removed non-Part D eligible drug (Unapproved drug other)	N/A	Contact your doctor for other options.
6/1/2019	RANEXA TAB 500MG	This drug was removed from the formulary.	RANOLAZINE 500 MG	Contact your doctor for other options.
6/1/2019	RANEXA TAB 1000MG	This drug was removed from the formulary.	RANOLAZINE 1000 MG	Contact your doctor for other options.
7/1/2019	TEKTURNA TAB 150MG	Removed non-Part D eligible drug (Expired marketing end date)	ALISKIREN 150 MG	Contact your doctor for other options.
7/1/2019	TEKTURNA TAB 300MG	Removed non-Part D eligible drug (Expired marketing end date)	ALISKIREN 300 MG	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
7/1/2019	RESCRIPTOR	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
7/1/2019	LEVOLEUCOVORIN	Removed non-Part D eligible drug (Expired marketing end date)		Contact your doctor for other options.
7/1/2019	DAKLINZA TABS 90 MG	Removed non-Part D eligible drug (Expired marketing end date)		Contact your doctor for other options.
7/1/2019	DIAZEPAM GEL RE 20 MG, 2.5 MG			Contact your doctor for other options.
7/1/2019	EXJADE TAB 125MG	This drug was removed from the formulary.		Contact your doctor for other options.
7/1/2019	EXJADE TAB 250MG	This drug was removed from the formulary.		Contact your doctor for other options.
7/1/2019	EXJADE TAB 500MG	This drug was removed from the formulary.		Contact your doctor for other options.
7/1/2019	LETAIRIS TAB 5MG	This drug was removed from the formulary.	AMBRISENTAN TAB 5MG	Contact your doctor for other options.
7/1/2019	LETAIRIS TAB 10MG	This drug was removed from the formulary.		Contact your doctor for other options.
7/1/2019	VALSTAR SOL 40MG/ML	This drug was removed from the formulary.		Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
7/1/2019	12.3(1/.3)[VII]	This drug was removed from the formulary.	FULVESTRANT INJ 250/5ML	Contact your doctor for other options.
8/1/2019	KLARITY-A	Removed non-part D eligible drug (not on NSDE)	AZASITE	Contact your doctor for other options.
8/1/2019	Ampicillin Cap 250 MG	This drug was removed from the market.	N/A	Contact your doctor for other options.
8/1/2019	POTIGA TABS 200 MG			Contact your doctor for other options.
8/1/2019	POTIGA TABS 400 MG			Contact your doctor for other options.
8/1/2019	POTIGA TABS 50 MG	This drug was removed from the market.		Contact your doctor for other options.
8/1/2019	SENSIPAR TAB 30MG	This drug was removed from the formulary.	Cinacalcet hydrochloride 30mg	Contact your doctor for other options.
8/1/2019		This drug was removed from the	Cinacalcet hydrochloride 60mg	Contact your doctor for other options.
8/1/2019	SENSIPAR TAB 90MG	This drug was removed from the formulary.	Cinacalcet hydrochloride 90mg	Contact your doctor for other options.
8/1/2019		This drug was removed from the formulary.	Erlotinib HCl Tab 25 MG	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
8/1/2019	TARCEVA TAB 100MG	This drug was removed from the formulary.	Erlotinib HCl Tab 100 MG	Contact your doctor for other options.
8/1/2019	TARCEVA TAB 150MG	This drug was removed from the formulary.	Erlotinib HCl Tab 150 MG	Contact your doctor for other options.
8/1/2019	TRACLEER TAB 62.5MG	This drug was removed from the formulary.	Bosentan Tab 62.5 MG	Contact your doctor for other options.
8/1/2019	TRACLEER TAB 125MG	This drug was removed from the formulary.	Bosentan Tab 125 MG	Contact your doctor for other options.
8/1/2019	LOTEMAX SUS 0.5%	This drug was removed from the formulary.	Loteprednol Etabonate Ophth Susp 0.5%	Contact your doctor for other options.
9/1/2019	Cetirizine HCl Oral Soln 1 MG/ML (5 MG/5ML)	Removed non-Medicaid and non-Part D eligible drug.	CETIRIZINE HYDROCHLORIDE	Contact your doctor for other options.
9/1/2019	ADAGEN INJ 250/ML	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
9/1/2019	GARDASIL SUSP	This drug was removed from the market.	N/A	Contact your doctor for other options.
9/1/2019	CEROVITE ADVANCED FORMULA	This drug was removed from the market.	multiple vitamins w/ minerals liquid	Contact your doctor for other options.
10/1/2019	SUPRAX CAP 400MG	This drug was removed from the formulary.	CEFIXIME CAP 400MG	Contact your doctor for other options.

Date of Change	Drug Name		Type of Change	Possible Alternative Drug(s)	Comments
10/1/2019	FIRAZYR 30MG/3ML	INJ		Icatibant Acetate Inj 30 MG/3ML (Base Equivalent)	Contact your doctor for other options.
10/1/2019	LYRICA 25MG	CAP		PREGABALIN 25 MG	Contact your doctor for other options.
10/1/2019	LYRICA 50MG	CAP	This drug was removed from the formulary.	PREGABALIN 50 MG	Contact your doctor for other options.
10/1/2019	LYRICA 75MG	CAP	·	PREGABALIN 75 MG	Contact your doctor for other options.
10/1/2019	LYRICA 100MG	CAP	·	PREGABALIN 100 MG	Contact your doctor for other options.
10/1/2019	LYRICA 150MG	CAP	•	PREGABALIN 150 MG	Contact your doctor for other options.
10/1/2019	LYRICA 200MG	CAP	-	PREGABALIN 200 MG	Contact your doctor for other options.
10/1/2019	LYRICA 225MG	CAP		PREGABALIN 225 MG	Contact your doctor for other options.
10/1/2019	LYRICA 300MG	CAP	·	PREGABALIN 300 MG	Contact your doctor for other options.
10/1/2019	LYRICA 20MG/ML	SOL		PREGABALIN 20 MG/ML	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
10/1/2019	ROZEREM TAB 8MG	This drug was removed from the formulary.	RAMELTEON 8 MG	Contact your doctor for other options.
10/1/2019	CIPROFLOXACIN ER Tab 24HR 1000 MG	Removed non-Part D eligible drug (Expired marketing end date)		Contact your doctor for other options.
10/1/2019	CIPROFLOXACIN ER Tab 24HR 500 MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
10/1/2019	CLOZAPINE ODT 12.5 MG	Removed non-Part D eligible drug (Expired marketing end date)	FAZACLO	Contact your doctor for other options.
10/1/2019		Removed non-Part D eligible drug (Expired marketing end date)		Contact your doctor for other options.
10/1/2019		Removed non-Part D eligible drug (Expired marketing end date)		Contact your doctor for other options.
10/1/2019	THEOCHRON Tab ER 12HR 100 MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
10/1/2019	Budesonide Nasal Susp 32 MCG/ACT	This drug was removed from the market.		Contact your doctor for other options.
10/1/2019	ESTER-C TABS 200MG-60MG-500MG	This drug was removed from the market.		Contact your doctor for other options.
10/1/2019	ESTER-C TABS	This drug was removed from the market.		Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
10/1/2019	FLUOXETINE HYDROCHLORIDE			Contact your doctor for other options.
	TABS 60mg	This drug was removed from the market.	Fluoxetine HCl Tab 60 MG	
10/1/2019	HAIR-VITES TABS	This drug was removed from the market.	PRESERVISION TAB AREDS	Contact your doctor for other options.
10/1/2019	NAT-RUL C- COMPLEX TABS	This drug was removed from the market.		Contact your doctor for other options.
10/1/2019	NAT-RUL C-	This drug was removed from the market.	SUPER C-500 TAB	Contact your doctor for other options.
10/1/2019	NAT-RUL PSYLLIUM	This drug was removed from the market.		Contact your doctor for other options.
10/1/2019	NATRUL-100 TBCR	This drug was removed from the market.		Contact your doctor for other options.
10/1/2019	NATRUL-CHEWS CHEW	This drug was removed from the market.		Contact your doctor for other options.
10/1/2019	NATRUL-MEGA-75 TABS	This drug was removed from the market.	PRESERVISION TAB	Contact your doctor for other options.
10/1/2019		This drug was removed from the market.	PRESERVISION TAB	Contact your doctor for other options.
10/1/2019		This drug was removed from the market.		Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
10/1/2019	SUPERB NAILS TABS	This drug was removed from the market.	PRESERVISION TAB AREDS	Contact your doctor for other options.
10/1/2019	acetaminophen TBDP OR 80 MG	This drug was removed from the market.	MAPAP CHILD CHW 80MG	Contact your doctor for other options.
10/1/2019	Ascorbic Acid Tab 100	This drug was removed from the market.		Contact your doctor for other options.
10/1/2019		This drug was removed from the market.		Contact your doctor for other options.
10/1/2019	KINRAY PREFERRED	This drug was removed from the market.		Contact your doctor for other options.
11/1/2019	AMICAR SOL 0.25/ML	This drug was removed from the formulary.	AMINOCAPROIC SOL 0.25/ML	Contact your doctor for other options.
11/1/2019	TRISENOX INJ 12MG/6ML	This drug was removed from the formulary.	Arsenic Trioxide IV Soln 12 MG/6ML (2 MG/ML)	Contact your doctor for other options.
11/1/2019	LANOXIN TAB 0.1875MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
11/1/2019	ZERIT SOLR 1 MG/ML	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
11/1/2019	diphenhydramine hcl (topical) CREA	This drug was removed from the market.	ITCH RELIEF	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
11/1/2019	nadolol & bendroflumethiazide TABS 80MG-5MG	This drug was removed from the market.	N/A	Contact your doctor for other options.
12/1/2019	CORZIDE TABS 80MG-5MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
12/1/2019	moexipril- hydrochlorothiazide TABS 7.5MG-12.5MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
12/1/2019	benzoyl peroxide LIQD 6 %	This drug was removed from the market.	BENZOYL PEROXIDE	Contact your doctor for other options.

Absolute Total Care (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and South Carolina Healthy Connections Medicaid to provide benefits of both programs to enrollees.

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-855-735-4398 (TTY: 711) from 8 a.m. to 8 p.m., Monday through Friday. After hours, on weekends and on federal holidays, you may be asked to leave a message. Your call will be returned within the next business day. The call is free.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-735-4398 (TTY: 711) de 8 a.m. a 8 p.m., de lunes a viernes. Luego del horario de atención, los fines de semana y los días feriados federales, es posible que se le pida que deje un mensaje. Le devolveremos la llamada el próximo día hábil. La llamada es gratuita.

Notice of Non-Discrimination. Absolute Total Care (Medicare-Medicaid Plan) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Absolute Total Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

- Absolute Total Care: → Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, accessible electronic formats, other formats).
  - → Provides free language services to people whose primary language is not English, such as gualified interpreters and information written in other languages.

If you need these services, contact Absolute Total Care's Member Services at 1-855-735-4398 (TTY: 711) from 8 a.m. to 8 p.m., Monday through Friday. After hours, on weekends and on federal holidays, you may be asked to leave a message. Your call will be returned within the next business day.

If you believe that Absolute Total Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance by calling the number above and telling them you need help filing a grievance; Absolute Total Care's Member Services is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.isf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, (TDD: 1-800-537-7697).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

## Language Services

ATTENTION: If you do not speak English, language assistance services are available to you, free of charge. Call 1-855-735-4398 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-735-4398 (TTY: 711).

ملحوظة: إذا كنت لا تجيد التحدث باللغة الإنجليزية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4398-735-735. (رقم هاتف الصم والبكم: 711).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-855-735-4398 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-735-4398 (ТТҮ: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-735-4398 (TTY: 711).

ATENÇÃO: Se você fala português do Brasil, os serviços de assistência em sua lingua estão disponíveis para você de forma gratuita. Chame 1-855-735-4398 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請電 1-855-735-4398 (TTY:711)。

RUAHSAKNAK: Mirang ttong hmang nan um silen, Mirang ttong thawn pehpar aw in a lak in bawm nak a um. Himi ah in contact thei asi: 1-855-735-4398 (TTY: 711).

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं।

1-855-735-4398 (TTY: 711) पर कॉल करें।

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-735-4398 (TTY: 711) 번으로 전화해 주십시오.

THEIHTERNAK: Mirang holh a thiammi na si ahcun, holh lei kongkau bawmchanh khawhnak a lak in nangmah caah a um. Hika hin au hna 1-855-735-4398 (TTY-711).

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-735-4398 (ATS : 711).

ဟ်သျဉ်ဟ်သးဘဉ်တက္၊ – စဲနမ္ါတကတိၤအဲးကလံးအကျိာ်ဘဉ်နှဉ့်,ကျိဉ်အတါဆီဉ်ထွဲမၤစၢၤအတါဖံးတါမၤတဖဉ်အိဉ်ဝဲဉေလၢနဂ်ီါလၢတလိဉ် ဟူဉ်အပူးဘဉ်နှဉ်လီၤႉကိးဘဉ် 1-855-735-4398 (TTY: 711) တက္ခါ.

ማሳሰቢያ፦ አማርኛ የሚናንሩ ከሆነ የቋንቋ እንዛ አንልግሎቶች ያለ ምንም ክፍያ ለእርስዎ ሊሰጡ ይችላሉ። ወደ 1-855-735-4398 (TTY: 711) ይደውሉ።

သတိပြုရန်။ သင် မြန်မာစကားပြောပါက အစမဲ့ ဘာသာပြန် ဝန်ဆောင်မှုကို ရရှိနိုင်သည်။ 1-855-735-4398 (TTY: 711) ကိုခေါ်ပါ။