



Healthy Connections
PRIME



Revocation of Authorization to Disclose Health Information

Keep this form and use it when you want to cancel your Authorization.

I want to cancel, or revoke, the permission I gave to **Absolute Total Care (Medicare-Medicaid Plan)** to share my health information with this person or group:

RECIPIENT INFORMATION:

Name (person or group): _____

Address: _____

City: _____ State: _____ ZIP: _____

Phone: (____) _____ - _____

Authorization Signed Date (if known): _____ / _____ / _____

MEMBER INFORMATION:

Member Name (print): _____

Member Date of Birth: _____ / _____ / _____

Member ID Number: _____

I understand that my health information may have already been shared because of the permission I gave before. I also understand that this cancellation only applies to the permission I gave to share my health information with this person or group.

☐ If instead you would like to remove authorization to ALL persons or groups involved in your care, check this box.

MEMBER SIGNATURE: _____

(Member or Legal Representative Sign Here)

DATE: _____ / _____ / _____

If you are signing for the member, describe your relationship below. If you are the member's personal representative, please describe and send us copies of those forms (such as power of attorney or order of guardianship). _____

MAIL TO:

Absolute Total Care
1441 Main Street
Suite 900
Columbia, SC 29201
1-855-735-4398
(TTY: 711)
Monday - Friday
8 a.m. to 8 p.m.

Absolute Total Care will stop sharing your health information when we get this form. Use the mailing address to the left. You can also call for help at 1-855-735-4398 (TTY: 711) from 8 a.m. to 8 p.m., Monday through Friday.

Absolute Total Care (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and South Carolina Healthy Connections Medicaid to provide benefits of both programs to enrollees.

This information is available for free in other languages. Please call our customer service number at 1-855-735-4398. Hours are from 8 a.m. to 8 p.m., Monday

through Friday. After hours, on weekends and on federal holidays, you may be asked to leave a message. Your call will be returned within the next business day. TTY users call 711. The call is free.

Esta información está disponible gratis en otros idiomas. Llame a nuestro número de servicio al cliente al 1-855-735-4398. El horario de atención es de 8 a.m. a 8 p.m., de lunes a viernes. Luego del horario de atención, los fines de semana y los días feriado federales, es posible que se le pida que deje un mensaje. Le devolveremos la llamada el próximo día hábil. Los usuarios de TTY deben llamar al 711. La llamada es gratuita.

Notice of Non-Discrimination. Absolute Total Care complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Absolute Total Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Absolute Total Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact Absolute Total Care's Member Services at 1-855-735-4398 (TTY: 711). If you believe that Absolute Total Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance by calling the number above and telling them you need help filing a grievance; Absolute Total Care's Member Services is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, (TDD: 1-800-537-7697).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Language Services

ATTENTION: If your primary language is not English, language assistance services are available to you, free of charge. Call 1-855-735-4398 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-735-4398 (TTY: 711).

ملحوظة: إذا كنت لا تجيد التحدث باللغة الإنجليزية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-855-735-4398 (رقم هاتف الصم والبكم: 711).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-855-735-4398 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-735-4398 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-735-4398 (TTY: 711).

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं।

1-855-735-4398 (TTY: 711) पर कॉल करें।

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-735-4398 (TTY: 711) 번으로 전화해 주십시오.

THEIHTERNAK: Mirang holh a thiammi na si ahcun, holh lei kongkau bawmchanh khawhnak a lak in nangmah caah a um. Hika hin au hna 1-855-735-4398 (TTY-711).

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-735-4398 (ATS : 711).

ဟ်သုဉ်ဟ်သးဘဉ်တက့ၢ်-ဖဲန့ၢ်တကတိၤအဲးကလံးအကိၣ်ဘဉ်န့ၣ်,ကိၣ်အတၢ်ဆိၣ်ထွဲမၤစၢၤအတၢ်ဖဲးတၢ်မၤတဖၣ်အိၣ်ဝဲဒၣ်လၢန့ၢ်လၢတလီၣ်ဟ့ၣ်အပူၤဘဉ်န့ၣ်လီၤ.ကိးဘဉ် 1-855-735-4398 (TTY: 711) တက့ၢ်.

ማሳሰቢያ:- አማርኛ የሚናገሩ ከሆነ የቋንቋ እገዛ አገልግሎቶች ያለ ምንም ክፍያ ለእርስዎ ሊሰጡ ይችላሉ። ወደ 1-855-735-4398 (TTY: 711) ይደውሉ።

သတိပြုရန်။ သင် မြန်မာစကားပြောပါက အခမဲ့ ဘာသာပြန် ဝန်ဆောင်မှုကို ရရှိနိုင်သည်။ 1-855-735-4398 (TTY: 711) ကိုခေါ်ပါ။

ATENÇÃO: Se você fala português, os serviços gratuitos de assistência no idioma estão disponíveis para você. Ligue 1-855-735-4398 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請電1-855-735-4398 (TTY : 711)。

RUHSAKNAK: Mirang ttong hmang nan um silen, Mirang ttong thawn pehpar aw in a lak in bawm nak a um. Himi ah in contact thei asi: 1-855-735-4398 (TTY: 711).